



Hosted PBX

Zito's Hosted PBX service is a maintenance-free, turnkey solution that includes all equipment, phones, installation services, and expertise to support your IP Telephony System and improve your business operations. Hosted PBX requires no capital investment or ongoing support costs. We provide a complete solution that includes local and long distance phone service.

Zito's Hosted PBX service gives you more features than any big-name corporate PBX phone system, without installing any expensive equipment. Since you don't have a full time assistant for each of your key employees, we provide powerful automated call routing and management features. Services include multiple automated attendants, time-based call routing, caller ID-based routing, virtual private incoming numbers, follow-me call routing, and much more. You can even use cellular phones as extensions or have an office extension at home...or anywhere in the world!

With Zito, more features does not mean higher cost. In fact, our service will save you thousands compared to a standard business phone system, and the monthly cost is far lower than standard phone lines. Our monthly charges are 40% less than most standard phone lines, and our long distance rates are 30-50% less than standard rates. Plus, there is no expensive PBX or phone system to buy.

Attribute	Zito's Hosted PBX	On-Site IP Phone System
Capital Investment	Limited	Customer buys; typically high capital expense
Technology	State-of-the-Art, Turnkey Solution	Depends on system; costs borne by customer
Local & Long Distance	Included	Generally included
Features	Feature Rich, Included	Generally included, but may be extra charges
Reliability	Carrier Grade; Over Five "9s" Performance	Typically five 9s only through complex, costly methods
Scalability	Virtually Unlimited	Limited # of IP phones
Standards	Open; SIP-Based	Limited; typically proprietary content
Maintenance/Support	Included	May be covered by contract, or separately charged
Total Cost	Lower Cost Through Outsourced Solutions	Higher overall cost, with staff and support access

Call: 855.438.9486 or Email: sales@zitobusiness.com
102 S. Main St. • Coudersport, PA 16915

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Voice Solutions

Reliable Voice Services to Fit Your Business and Your Budget.

With all of the different ways to communicate, people still demand live voice interactions. Zito provides a wide range of cost-effective voice services with a complete set of calling features, each flexible in nature so you can tailor a solution to fit your unique business needs. Regardless of which option you choose, you can rest assured that you'll receive reliable service delivered over our high-performance network.

www.zitobusiness.com



Benefits of Zito's Hosted PBX

A Total Turnkey Solution: Zito provides the network hardware, phones, and installation using state-of-the-art technology. We provide you with local, long-distance, and all the functions and features of an enterprise wide phone system, at a fraction of the cost of an in-house solution. This includes powerful automated call routing and management features.

Low Capital Cost: No need to invest in an expensive PBX system.

Open Technology: Choose from a range of service plans and desktop telephones. We will provide the equipment, service, and features that best meet your needs and budget.

No Ongoing Support Costs: Zito installs, configures, services, and maintains your system on a daily basis, with no need for additional in-house staffing or telecommunications expertise.

Reliability: Zito monitors your service 24 / 7 / 365 and is staffed to respond to any equipment problems or network issues.

Scalability: You can purchase the service that you need, and easily upgrade later, as your business needs may dictate, for minimal incremental cost.

Upgrades and Updates: Your system evolves with your business – you get any new features, updates, or upgrades, automatically.

Housing Equipment: We house most of the equipment at our offices, so you don't have to allocate your business real estate for a phone system, saving you money on rent, air conditioning, insurance, etc.

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Voice Solutions

Basic Voice Calling Features

- IP Phones Included
- Analog Adapters Included
- Voice Mail
- Caller ID
- Call Waiting
- Call On-Hold
- Call Forwarding
- Zito Hosted User Portal
- Call Pickup
- 3 Way Calling
- Feature Codes
- Last Number Redial
- Outgoing Caller ID Blocking
- Music On Hold
- Do Not Disturb
- Fax to email or Mailbox
- Selective Call Rejection
- Selective Call Acceptance
- Call Transfer
- Extension Dialing
- Shared Call Buddies
- Simultaneous Ring
- Virtual Phone

Hosted Integrated Features (Enterprise Calling Features)

- Call Monitoring
- Call Queuing
- Call Recording
- Call Park & Pickup
- Fax to Mail Group
- Conference Bridging
- DID Call Routing
- Click to Dial
- Hunt Group Call Routing
- Call Paging
- Integrated Voice Recording & Auto Attendant
- Class of Service
- Dial by Name Directories
- Inbound Time of Day and Date Routing
- Alerts
- Zito Hosted Admin Portal
- Integrated Overhead Paging Support
- Receptionist Call Management
- Trouble Management Portal

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